

Online training company offers safety training worldwide

RISC Inc.

In today's modern world, everyday things are now being completed on computers via the Internet. At RISC Inc., this concept is no different with the company's utilization of software to provide required safety training.

RISC, a software company based in Houston, has been a pioneer of enterprise productivity solutions for more than 12 years. Recently, the company implemented "No Excuses," the latest in site-specific, cost-effective online training.

Catalyst Tech (Cat Tech), a catalyst service company, has been using RISC's online training for approximately one year. The company has used the No Excuses training to quickly train employees at jobsites worldwide.

According to William Oswald, director of safety at Cat Tech, the company had been struggling with collecting training data from individual computers in each of its offices, so Troy Hackworth, a publisher with Consolidated Digital Publishing, recommended RISC.

"RISC's system allowed us to consolidate all of our training records from our offices all around the world into one database," he said. "We also were able to specialize that curriculum and still managed to track that documentation."

According to Oswald, one jobsite required that all workers be certified in H₂S training — training that five Cat Tech employees had not received. However, because of the convenience of RISC's online training, the company was able to provide the training and quickly return to the site, sparing a large amount of expenses.

"We added it to their curriculum, they completed the training in front of the customer, and they were able to go to work," Oswald said.

Cat Tech has not only used the No Excuses training in the United States, but across the globe. Recently, Cat Tech was able to utilize RISC's online training while on a business trip to Singapore.

"We were able to set it up so they can go to a computer or an Internet cafe and get the same type of quality training we get in the United States," Oswald said. "It equalized the training and allowed us to have more flexibility."

Cat Tech has enjoyed the length of time it takes to train an employee using No Excuses and the ease of scheduling the courses, Oswald said. Additionally, the ability to tailor the curriculum to include classroom courses was appealing to Oswald.

"We can go in and schedule classroom courses and let the students self-register their training," Oswald said. "We can then produce a sign in sheet, the students sign in and when the hands-on course is completed, it only takes a few key strokes and they are in the history and tracking records."

"The program integrates hands-on and CBT training real well," he said.

Now that Cat Tech has seen the benefits

from using the No Excuses training, the company has no intentions of moving to another training format and gives RISC a glowing recommendation.

"It's a yearly subscription that we have through them, and we don't plan on dropping it because it has benefited us so far and I can see the benefits in the future," Oswald said. "I

feel very confident in what they did for us and what they can do for others."

RISC also looks favorably upon its relationship with Cat Tech, saying that the company is an outstanding group to work with.

"Training is crucial to ensure Cat Tech employees perform technical tasks accurately and can safely operate in a number of work

environments," said Duncan Welder, business development manager for RISC. "RISC has become a back-end business partner to ensure training is available when needed and to ensure compliance with the training demands of Cat Tech customers."

For more information, call (281) 480-7910 or visit www.risc-inc.com. □

The "NO EXCUSES" Safety Training Program

RISC's No Excuses online training program offers more than 30 Health, Safety & Environmental training courses designed to meet the needs of industry. Just imagine your employees having 24/7 training via the internet for just \$99 a year!

Need training documentation? The backbone of the No Excuses Safety Training program is RISC's powerful Virtual Training Assistant LMS that will provide you detailed reports on the activity of your employees and contractors. You can even use the system to develop job-specific curriculum for your employees.

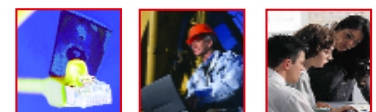
No Excuses training includes:

- OSHA 35 Package
 - Accident Investigation
 - Bloodborne Pathogens
 - Driving Safety
 - Ergonomics
 - Eye Safety
 - Rigging Safety
 - Personal Protective Equipment
 - And many others...

- HazWoper 4-Hour Level 1 and 8-Hour Refresher Package

- Oilfield Package based on IADC RigPass

Training courses are also available in Spanish.



Virtual Training Assistant™
Learning Management Systems Made Simple

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